



HUB SET UP | Best Practices

GET STARTED

Download latest version of **SHC by Budget Blinds** app.

Account Creation:

- Use Customer Email
- Simple Password

Confirm customer Wi-Fi name and password



PLACEMENT OF HUB

Within range of router

Within range of shades you want to control

Range of hub = ~ 60 ft. without obstructions

Tip: It may be necessary to explore different locations for placement to ensure a strong connection with the shades.

On it's base

Out in the open

At least 3 ft off the ground

Tip: If trouble pairing with shades, expose the antenna on motor or move the hub into the room with the shade during the pairing process. You can move it after the pairing has completed.

Wi-Fi

App / Hub connects to 2.4GHz only

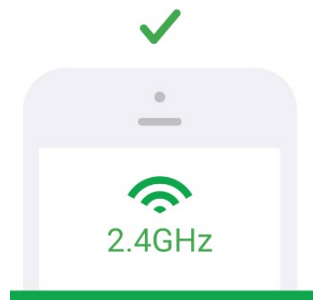
- Device is only on 2.4GHz
- Select the 2.4GHz network during app set up

Tip 1: In device settings, toggle off “Auto-Join” on the 5GHz network and “Forget” it from the device.

Tip 2: Move hub far from router to isolate 2.4GHz.

Tip 3: Ethernet cable can only be used after connecting to Wi-Fi.

Tip 4: If the 2.4GHz cannot be identified, and the network is not a mesh network, both bands might be combined into one network name. In this case, the service provider will need to separate the bands.



MESH Wi-Fi

Mesh network means you have central router with Wireless Access Points (WAPs) around the home. It may be required to deactivate all WAPs but the main router during the pairing process.

Tip: Check if the mesh network can have the 5GHz turned off temporarily from within the Wi-Fi's app.



PAIRING SHADE | Best Practices

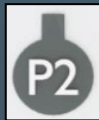
METHOD

It is recommended to “Pair Motor Via Remote” from a remote that has already had all shades paired to individual channels.

Tip: Make sure that the remote control has been set up prior to this and that each shade is on its own channel.

P2 PRESSES

Perform TWO SEPARATE presses of P2 on the remote and have observed a jog of the shade after each press of the P2 button prior to selecting “NEXT”.



NEXT

GROUPED CHANNELS

- **Channel 0**

Shades cannot be paired to app from Channel 0.

- **Grouped Channels**

To pair a shade to the app, it must be on it's own channel on the remote. If there is more than 1 shade on a channel, you will need to;

Program each shade
onto it's own channel.

OR

Turn off power to motors you do not want
to interact with.

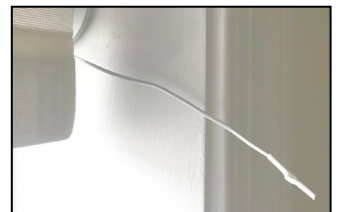
- Battery | Put into “Sleep” mode
- AC | Disconnect from power

LED

If LED on hub is not solid blue, 1) try power cycling hub or 2) delete hub from within the app and perform the pairing process again.

ANTENNA

Expose the antenna on the motor, straighten it out and angle it into the room.



CLOSE

Move hub into the room that the shade is in and attempt to pair. Once pairing has been completed, hub can be moved to another location if desired (must maintain a strong connection with shades).

MOTOR

Test motor by attempting to control from the remote. If that fails, press the P1 button on the motor head to check if it responds. If it does not respond, the motor should be charged or replaced with a new motor.

Tip: It is best to keep extra motors on hand for troubleshooting purposes.