

# QUICK START GUIDE SHC™ Savant

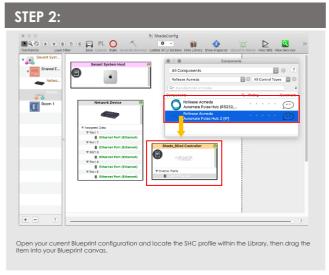
# INTEGRATOR SUPPORT

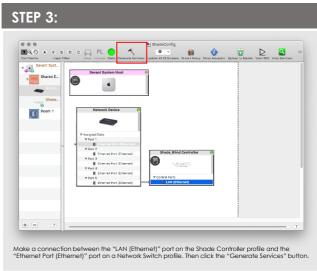


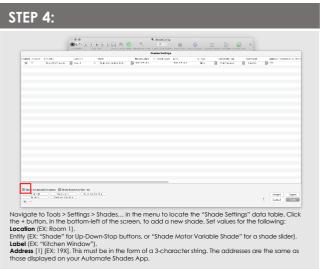
#### SMART HOME COLLECTION PULSE PRO OVERVIEW

Elevate your SHC experience by seamlessly integrating SHC motorized shades into Savant's industry-leading, Smart Home control systems. The SHC Pulse Pro offers a powerful integration with discrete shade control and two-way communication, providing real-time updates on shade position and battery levels. Featuring both Ethernet (CAT 5) and 2.4GHz wireless connectivity, the Pulse Pro ensures smooth home automation integration through an easy-to-access RJ45 port located on the back of the hub. Each hub supports up to 30 shades, making it a versatile solution for any home automation setup.

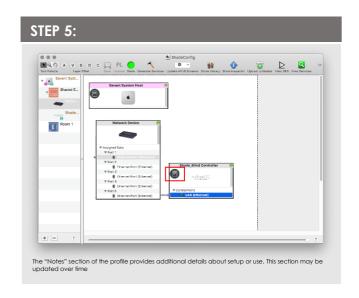


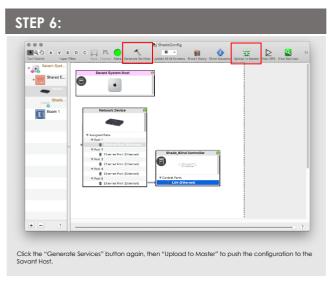




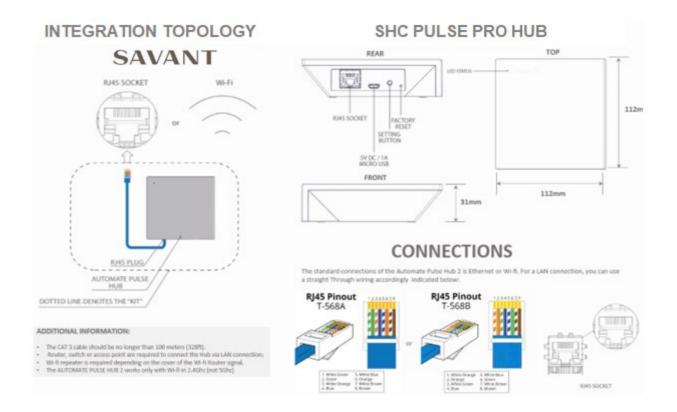








## SAVANT CONTROL SYSTEM CONNETION:





## FREQUENTLY ASKED QUESTIONS:

#### Q. No SHC Pulse Pro detected.

A. Make sure that your SHC Pulse Pro is assigned to the correct network and get an IP Address available and still communicating with the network using the SHC App.

#### Q. Shade limits are not set properly.

A. Calibrate shade limits with your SHC remote before setting the appropriate open and close time within SAVANT SYSTEM.

## Q. Shade is not moving at all.

A. Make sure the selected Pulse Pro Hub is the correct Pulse Pro Hub for the shade to be controlled. Confirm the correct bindings are set in the SAVANT System connections tab between the Pulse Pro Hub and Shade drivers.

#### Q. I have multiple Pulse Pros, what do I do?

A. Load two Pulse Pro drivers. After selecting "Retrieve Hubs" located in the driver actions tab, you will see different Pulse Hubs - select the desired one.

#### Q. I don't see any shade bindings in the Pulse Pro driver?

A. Select "Retrieve Shades" located in the driver actions tab.

#### Q. How do I scan for available Pulse Pro Hubs?

A. Once the Pulse Pro Hub is properly connected via the Ethernet cable or Wireless network, navigate to the Pulse Hub Properties page within Composer. Select "Retrieve Hubs" located in the driver actions tab.

### Q. We get unexpected responses from the SAVANT System, or "?" symbols

A. Ensure that all connections using the ethernet port or Wi-Fi are working properly. The missed connection has been known to yield unwanted or unexpected results.

## SUPPORT RESOUCES:

For further assistance, contact your retailer, visit our website at <a href="www.budgetblinds.com">www.budgetblinds.com</a>

